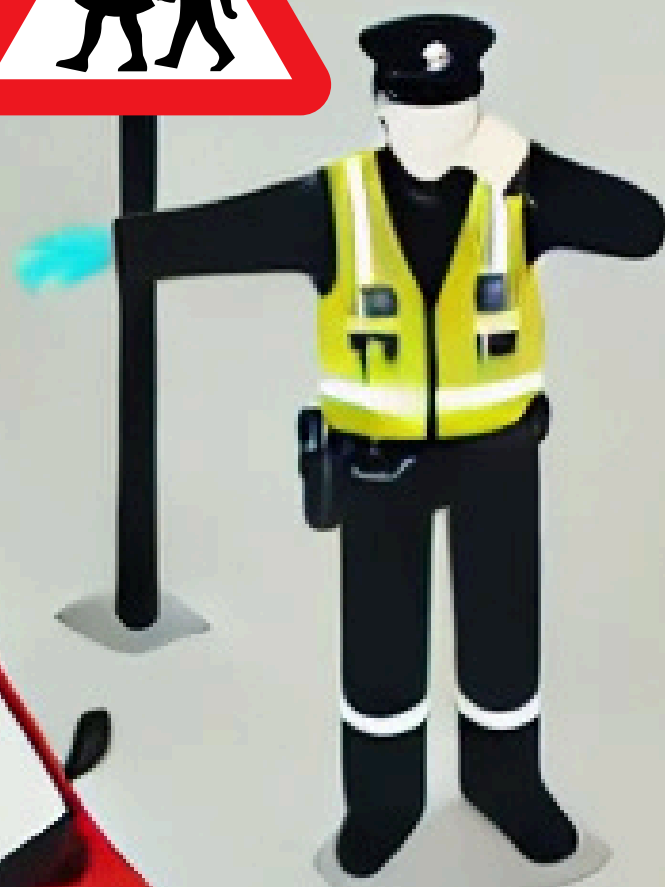


UNDERSTANDING THE TRIAGE SYSTEM

IMMEDIATE

e.g severe chest pain,
difficulty breathing



URGENT

e.g infections,
worsening conditions



MINOR

e.g mild pain, ongoing concerns

IMMEDIATE

Like a red light stopping
traffic, these patients need
immediate attention

e.g severe chest pain,
difficulty breathing

URGENT

Like a yellow light, these
patients require prompt
attention but are not life-
threatening

e.g infections, worsening
conditions

MINOR

Like a green light allowing
smooth flow, these cases are
minor and can wait for a
scheduled appointment

e.g mild pain, ongoing
concerns

Just as traffic lights keep roads safe, the GP triage system ensures patients
receive care at the right time